



BIKE BUILDER ON SITE FULL TIME

We are a thriving bicycle retailer/workshop looking for a dedicated full-time bike builder to join our team. If you have a passion for all things two-wheeled and take pride in your work, we want to hear from you. This is a crucial role within our business, with a significant focus on the assembly of new bicycles to be shipped to customers.

THE ROLE WILL INVOLVE:

- Building a high volume of new bikes from the box, ensuring they are assembled and PDI'd to the highest safety and quality standards.
- Carrying out routine servicing and repairs on a wide range of bikes, including road, mountain, electric, and kids bikes.
- Diagnosing and troubleshooting mechanical issues accurately and efficiently.
- Dealing with and managing warranty claims, including communication with customers and suppliers.
- Correctly prepare bikes for internal transfer and home delivery
- Support with shop floor related tasks if required, ensuring this doesn't impact on the workshop workload.
- Maintaining a clean, organised, and safe workshop environment.

WE ARE LOOKING FOR SOMEONE WHO:

- Has previous experience as a bicycle mechanic or working in a workshop environment.
- Is proficient in building bikes from boxed and can do so in a timely manner and to a high standard.
- Holds a relevant qualification, such as a Cytech certification (Level 2 or 3). While this is desirable, it isn't crucial as full training will be provided.
- Has strong problem-solving skills and an eye for detail.
- Is a reliable team player with a positive attitude and strong work ethic.
- Has excellent communication skills and a friendly, customer-focused approach.
- Can work independently and manage their time effectively to meet deadlines.

IN RETURN, YOU'LL ENJOY:

- A competitive starting salary, reflective of your knowledge and experience
- A Standard Life pension
- A generous staff discount scheme across our group of businesses: Demon Tweeks & Tweeks Cycles
- Access to a Cycle to Work scheme
- Access to physical, mental and financial wellbeing support externally
- 28 days paid holidays including bank holidays, rising to 33 days on length of service
- Free onsite parking
- Annual summer and winter staff events

If you believe you have the skills and passion to excel in this role, please send your CV and a cover letter to:
CraigP@tweekscycles.com We look forward to hearing from you!